JACQUI WEINSTOCK 6 BROOKE COURT · BALTIMORE MD 21212

Dear Kim and Jon,

This letter of gratitude is a long time coming, and my sincerest apologies for not attending to it sooner. You have been the angels who watched over me since December 2009. As you know, aside from rebuilding my house, my family and I were caring for my sick brother. I am very sad to report he has passed away. So, it is now time to get back to living and taking care of all things that hung in the balance.

First let me say, I miss our daily check-ins. What homeowner can report that after a project! I am so grateful to you both. You took the burned shell of my dwelling and gave to me a beautiful home. Thank you. Jon you were a persistent, yet respectful salesperson. Quite honestly, who knows how long it would have taken me to get to the business of the rebuild if you hadn't diligently followed up.

The horror stories of working with insurance companies and contractors on rebuilding a damaged structure abound. With gratitude, I can report I was blessed. You worked seamlessly and tirelessly with the insurance company and managed to secure the funds needed to rebuild without a hitch. Thank you.

I have done my share of major home improvements in my day. Without a doubt, Shore-Line delivered the most well-executed, timely, stress free project I've undertaken and this particular project was inherently fraught with stress and angst.

Kim you are kindest, most agreeable inside staff I have ever worked with, barring none (I include my business relationships as well in this assessment).

Rest assured the name Shore-Line Construction will roll off my tongue often and without hesitation when the topic of home remodeling/construction is the focus of the discussion.

With sincerest gratitude,

Jacqui Weinstock

January 20, 2012